Frequently Asked Questions

What is the Parenting Student Resource Pantry?

The Parenting Student Resource Pantry is a place that pregnant and/or parenting students at Iowa State University can visit to obtain basic items used in parenting or care of a child(ren) such as diapers, wipes, and food.

How does the Parenting Student Resource Pantry stay stocked?

The items in the space are provided through a combination of university funding and community donations. We have an <u>Amazon Wish list</u> if you are interested in donating. If you have a question about a potential donation, we would love to talk with you! Please email us at <u>ccfamily@iastate.edu</u>

What can I find in the Parenting Student Resource Pantry?

We strive to keep the space stocked with basic items such as diapers, wipes, formula, toddler snacks, and some basic household essentials like soap and paper products. Our hope is to also have gently used children's clothing and books available as much as possible. Based on donations we may also have other items available as well. While we may not have everything, our hope is to ease a small financial burden with the items we do provide so families can use their funds for other academic and parenting necessities.

Who can visit the Parenting Student Resource Pantry?

This is a service for ISU parenting students only. Those without an ISU student ID will not be permitted to utilize the space. We will only be looking at IDs to verify student status, no identifying information will be recorded.

What does a visit to the Parenting Student Resource Pantry look like?

Visitors will be required to show a student ID upon entering the space to verify they are an ISU student. Students can come to the space during our open hours and pick out whatever they would like from the shelves. Once they have chosen everything they want, staff just ask for the number of items taken. This is simply for documentation for funding purposes. We will not ask for information on specific items taken. The service is completely confidential, and no identifying information will be recorded or shared with others.

Is there a limit on how often I can visit the Parenting Student Resource Pantry?

To ensure the space and its items are available to other families in need, we do ask that students try to limit visits to twice per month as much as possible.

When is the Parenting Student Resource Pantry open?

Days and hours change every semester. For this semester's hours, call (515) 294-8827 or email <u>ccfamily@iastate.edu</u>.

I am not available during the open hours this semester- how can I still receive assistance?

Please email us at <u>ccfamily@iastate.edu</u> and our staff will work with you to schedule an appointment.

Is the Parenting Student Resource Pantry open when class is not in session?

Yes, we are open during university breaks, but we will not be open on university holidays. We are closed during the time between Christmas and New Years. For current days and hours, email <u>ccfamily@iastate.edu</u>

How long has the Parenting Student Resource Pantry been available?

We opened our doors in June of 2024!

How can I or my group help with the Parenting Student Resource Pantry?

If you, someone you know or your campus group is interested in assisting with the Parenting Student Resource Pantry, please reach out to us by emailing ccfamily@iastate.edu

If you are looking to donate supplies to the Resource Pantry, we are currently accepting the following donations. Items always needed include:

- Diapers (sizes vary)
- Baby Wipes (preferably those that are unscented or for sensitive skin)
- Breast milk storage bags
- Formula (unopened)
- Containers or jars of baby food (unopened)
- Rice cereal
- Baby shampoo, baby bath/body wash or baby lotion (unopened)
- Toddler Snacks such as puffs, Goldfish crackers, apple sauce pouches, yogurt melts, juice/juice boxes, fruit cups (unopened), Cheerios etc.
- Unopened nonperishable food items such as rice, pasta, mac and cheese, salsa, canned goods, cereal, crackers, condiments etc.
- Liquid dish soap
- Hand soap
- Toilet paper, paper towels, or Kleenex

Not sure what to purchase? We have a variety of items listed on our **Amazon wish list**.

I want to donate but don't want to order from Amazon; what are my options?

That's totally fine! If you see something on the Amazon wish list that you would like to donate, you can purchase that item (or a similar one) from a local store in whatever quantity you want.

Where can I drop off donations?

You can drop-off donations at the <u>Family Resource Center</u> in University Village (2623 Bruner Drive), Monday through Friday from 7:00AM to 5:30PM. You can also call (515) 294-8827 or email <u>ccfamily@iastate.edu</u> to make arrangements.

What is the Office of Child Care and Family Services at Iowa State?

The office of ISU Child Care and Family Services is available to provide assistance as you develop a system of care and support for your family. We have many resources on our website, including information on child care services, scholarships, upcoming events, student parent resources and more. We are also available to meet with parenting students either virtually or in person to discuss resources and services available. We would love to connect with you- when you meet with us, you are connecting with someone who is an ISU Alumni and knowledgeable about campus resources as well as resources and services available in Ames and Story County. We also have a **Community Resource guide** available on our website.

Have a question not answered here? Reach out to ccfamily@iastate.edu